

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Martin Finnerty, Ming-Tao Liou, Blair T. Wheadon, Xia Liu, Ying-Chieh Lan  
Assignee: Siebel Systems, Inc.  
Title: Implementing Device Support in a Web-Based Enterprise Application  
Serial No.: 10/748,352 Filing Date: December 30, 2003  
Examiner: Chun Kuan Lee Group Art Unit: 2181  
Docket No.: SBL0029US Confirmation No. 7797

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Austin, Texas  
August 5, 2009

Mail Stop RCE  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND REMARKS ACCOMPANYING RCE**

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are submitted in response to the Office action dated May 5, 2009, which specified a three-month shortened statutory period for reply. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

Amendments to the Claims are reflected in the listing of claims that begins on page 2.

Remarks begin on page 14.